## Our Clinic Story

In 2008, Dr. Laurie Hein—better known as Dr. Jack—took the helm of the Alpena Vet Clinic, building upon the strong foundation laid by the original Alpena Veterinary Hospital in the 1970s. Since then, Dr. Jack has been deeply committed to growing the clinic's reputation for exceptional care, not only for pets but for farm animals as well. Her dedication to the community has been the driving force behind the clinic's success.

In 2010, Jessica, a Licensed Veterinary Technician, joined the team, and by 2012, Dr. Greenfield became an associate veterinarian, further strengthening the team's expertise and care. Together, they share a passion for animals and a deep commitment to the well-being of their patients.

Over the past 16 years, they have focused on creating a close-knit, compassionate team that aligns with the clinic's core values of community-centered care. Her leadership has emphasized continuous improvement, from ongoing education to upgrading equipment and facilities. In 2022, the clinic underwent extensive renovations designed to enhance the experience for both clients and their beloved pets. To ensure uninterrupted service during this time, the decision was made to temporarily relocate to a 3,000-square-foot facility across town for four months. This move allowed the clinic to remain open with a full range of services, minimize disruptions for the patients, and, most importantly, remain fully available to the clients and their pets. These updates included a refreshed exterior, a state-of-the-art surgical suite with advanced ventilation, separate dog and cat kennels, an updated laboratory, and a new lobby with a dedicated exam room for cats. A special comfort room, complete with its own exit, was also added to provide a peaceful space for difficult moments.

At Alpena Veterinary Clinic, we believe that care comes first. Every day, our team works with the same commitment to provide the best possible service to our community, ensuring that all animals, big and small, receive the attention and respect they deserve.